

VIDEO TRIBUTE REVISION POLICY



We want your video to feel just right - and we also want the process to feel predictable, smooth and fast. Below is what is and what is NOT included in your Video Tribute purchase.

WHAT'S INCLUDED (MINOR REVISIONS)

Your purchase includes one round of minor revisions after you receive your secure link with your Video Tribute.

Please submit your revision request in **one, consolidated** email to videos@funeralprints.com within **48 hours** after receiving your video tribute, and allow 24 - 48 hours for your revision to be processed.

EXAMPLES OF MINOR REVISIONS:

Photo swaps & tweaks

- Swap or replace **up to 5 photos**
- Minor crop/position adjustments (when possible)
- Light touch-ups to the main/intro photo
(e.g., slight brightening, gentle sharpening, small color correction)

Text edits

- Fix typos, spelling, punctuation
- Small wording adjustments (e.g., a name, date, short phrase)
- Correcting a minor layout issue caused by a typo (like text wrapping awkwardly)

Music changes

- If you selected from our **instrumental music library**: you may change the music track **once**
- If you provided **custom songs**: you may switch out 1 song, or reorder the songs.

Timing / pacing

- Small timing adjustments
(e.g., extend a section by a few seconds, adjust slide duration slightly)
- Minor transition tweaks (within the same overall style)

WHAT'S NOT INCLUDED (MAJOR REVISIONS)

These are requests that typically require rebuilding a large portion of the video, editing, or restarting the design. They're absolutely doable—they are just **additional work**.

EXAMPLES OF MAJOR REVISIONS:

- Swapping **6+ photos**, or changing the overall photo selection significantly
- Re-ordering a large portion of the video (e.g., restructuring multiple sections or the flow)
- Changing the **template/theme/style** (fonts, design style, transitions, overall layout)
- Removing the quote slides after the video has been created
- Adding songs, or switching around 2 or more songs
- Changing the music type (Instrumental to Custom or vice versa)
- Multiple rounds of revisions beyond the included round
- Requests submitted **after 48 hours** (we'll still help—just may require a revision fee)

REVISION FEES

If you need more than what's included above, we'll always message you first with options typical add-ons:

- **Additional minor revision round:** \$40 / round
- **Major revision / rebuild:** \$60/hr. Contact us for a quote.

A NOTE ON PHOTO ENHANCEMENTS

While we do our best to perform the touch ups we feel will bring out the best in your photos, we are not a photo restoration service. If you have a significant number of very old or poor quality photos, we recommend using a service that specializes in photo restoration.